



A Textron Company

## **INFORMATION LETTER**

**429-20-08**

24 September 2020

**TO: All owners and operators of Model 429 helicopters equipped with Health and Usage Monitoring System (HUMS) (STC SR09536RC-D)**

**SUBJECT: HEALTH AND USAGE MONITORING SYSTEM (HUMS) SOFTWARE UPGRADE PC-GBS 5.7 SP2B**

This information letter is to advise customers that Bell / Aeronautical Accessories is releasing a new software upgrade PC-GBS 5.7 SP2B, Database Configuration V51. The instructions to install the new software upgrade can be found in the Aeronautical Accessories Technical Bulletin AA-20057.

The key improvements to the new PC-GBS software are changes to the regime triggers that allows the system to capture data at lower airspeeds and adjustments to specific CI thresholds which were causing false exceedances.

The Technical Bulletin and software can be downloaded from the Bell Helicopter Vibration Monitor (BHVM) web server under the "Download Hyperlink" section or from the MissionLink web portal under the "Resources" section.

<https://bhti-imds.iac-online.com/index.asp>

<https://bellportal.textron.com/en/Customer/Pages/default.aspx>

The Technical Bulletin, Instructions for Continued Airworthiness (ICA), Installation Instructions (II) and Rotorcraft Flight Manual Supplement (RFMS) are available on the Aeronautical Accessories website. All documents can be downloaded at [www.aero-access.com](http://www.aero-access.com) under the "Tech Reports" section.

Customers who have forgotten their Username and/or Password to access the BHVM Web server and/or to access the MissionLink web portal or have problems during the installation procedure can contact Bell Product Support Engineering using the contact information at the bottom of this information letter.

For any questions regarding this letter, please contact:

Bell Product Support Engineering  
Tel: 1-450-437-2862 / 1-800-363-8023 / [productsupport@bellflight.com](mailto:productsupport@bellflight.com)

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Approved for public release.