![BELL - A Textron Company]

INFORMATION LETTER   **412-24-97**
212-24-78
429-24-23
407-24-130
20 June 2024

TO: **All owners and operators using Honeywell Health and Usage Monitoring System (HUMS) and / or QuantiFLY.**

SUBJECT: Introduction of Bell MissionLink Revision 2

Bell is pleased to announce the launch of our new MissionLink 2.0, an enhanced web user interface. This upgrade brings significant improvements in speed, usability, and overall experience.

The new Bell MissionLink Revision 2 offers:

1. Faster Performance

Our new UI leverages cutting-edge technology to ensure quicker load times and smoother interactions, making your tasks more efficient than ever before.

2. Intuitive Design

The MissionLink 2.0 web application supports all HUMS, BHVM, and QuantiFLY customers and translates data into intuitive dashboards which illustrate how the aircraft is performing, shows historical trends and analysis, provides detailed health status on core aircraft components, … etc.

We've redesigned our interface to be more user-friendly and visually appealing. With a cleaner layout and more straightforward navigation, you'll find everything you need with ease.

3. Enhanced Features

In addition to a fresh look, we've added several new features that simplify your workflow and enhance your productivity, such as adding or removing users.

Get Started:

We invite you to explore the new interface and experience the improvements firsthand. Simply log in to your account at [MyBell](#) to get started. Once in MyBell, select "MissionLink" from the Maintenance dropdown menu (refer to Figure 1 for assistance). Contact your MyBell admin and request MissionLink access if you do not see MissionLink in the dropdown menu.

If you are a MyBell admin and need to provide MissionLink access to users, simply log in to your account at [MyBell](#) to get started. Once in MyBell, select "My Company" from the dropdown menu (refer to Figure 2 for assistance). Users with MissionLink access will have the "ML" icon highlighted (refer to Figure 3 for assistance). Select "EDIT" for a user and use the toggle switch to add or remove access and click "UPDATE USER" when finished (refer to Figure 4 for assistance).

We've also prepared a user guide to help you navigate the new features, which you can access [here](#).

Note: During the transition, your old MissionLink will stay available for 45 days after the new version 2.0 has been uploaded.

Support:

For any questions or if assistance is required, please contact your Bell Account Administrator, who will help you with your accesses. For any other issue, do not hesitate to contact the customer portal team:

Find your "MyBell Account Administrator" [here](#).
For question about Portal Support:
Email: portal_support@bellflight.com.
For questions about the acquired data:
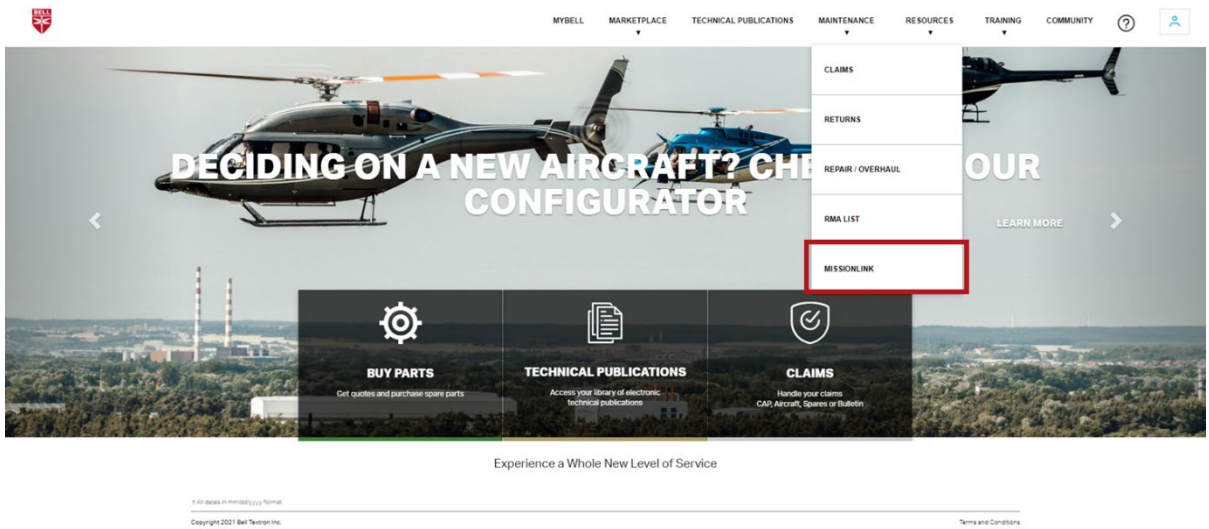Email: productsupport@bellflight.com.

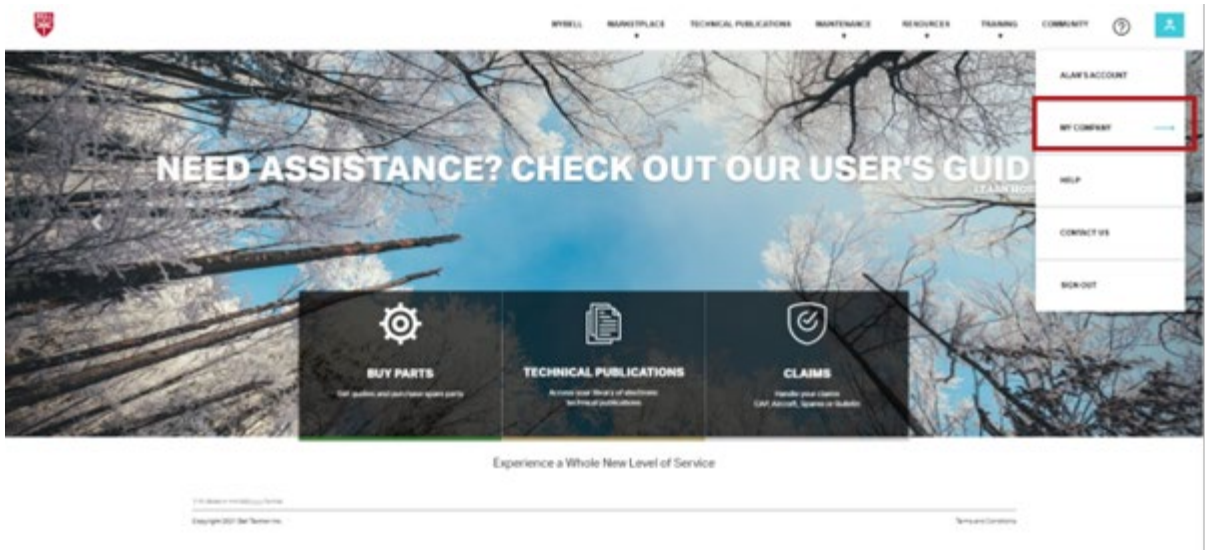**Figure 1. Accessing MissionLink from the MyBell homepage.**

Figure 2. Accessing account controls from the MyBell homepage (for MyBell admins, only).

Figure 3. Determining if users have access to MissionLink (for MyBell admins, only).

Figure 4. Assigning user permissions (for MyBell admins, only).

For any questions regarding this letter, please contact:

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