



INFORMATION LETTER

GEN-17-136
31 March 2017

TO: All owners and operators of Bell helicopters

SUBJECT: APPLICABILITY OF SERVICE DIRECTIVES TO SPARE PARTS

This Information Letter is released to clarify Bell Helicopter's policy with regards to the applicability of Service Directives (SD) such as Alert Service Bulletins (ASB) to spare parts. Some SD released by Bell Helicopter may affect specific parts. Unless otherwise specified by the released SD, parts shipped from a Bell Helicopter Supply Center after the release date of the SD are not affected, regardless of the part serial number.

As part of our internal processes, when specific parts are affected by a bulletin, all stocks located at our Bell Helicopter supply centers are verified to ensure that no part affected by a bulletin will be shipped after the release of the bulletin. It is important to note that this policy applies only to parts that are located at one of the Bell Helicopter supply centers. It is the owner's responsibility to verify the applicability of bulletins to any spare part prior to installation on a helicopter.

There may be cases where a component could require an initial one-time inspection as per Part I of a bulletin and Part II would introduce a repetitive scheduled inspection. In this type of situation, the initial inspection mandated by the Part I would not be required prior to the installation of the part on the helicopter however, the recurring inspection would apply as indicated by the bulletin.

Whenever a Service Directive is created, the goal is to ensure clarity of the document to avoid any possible ambiguity. Since safety of flight is the main concern, please do not hesitate to contact Bell Helicopter Product Support Engineering whenever a Service Directive generates questions or a procedure seems unclear.

For any questions regarding this letter, please contact:

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